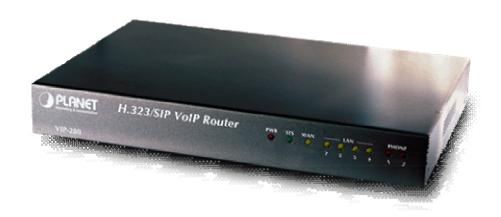


H.323/SIP VoIP Router VIP-280

User's manual



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CE mark Warning

The is a class B device, In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

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Revision

User's Manual for PLANET H.323/SIP VoIP Router:

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Part No. EM-VIP280V1

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Chapter 1 Introduction



Overview

With years of Internet telephony and router manufacturing experience, PLANET proudly introduces the latest member of the PLANET VoIP gateway family: the VIP-280.

According to the feedbadks from our customers, PLANET's new VoIP gateway, the VIP-280, not only provides high quality voice communications, but also offers secured, reliable Internet sharing capabilities for either daily voice or Internet communications. With advanced DSP processor and cutting edge VoIP technology, the PLANET VIP-280 is capable of handling both SIP and the H.323 calls. Up to 4 registrations to the SIP proxy or H.323 Gatekeeper, the VIP-280 is able to make calls to either H.323 or SIP voice communication environment. Moreover, the VIP-280 is the ideal choice for Voice over IP communications and providing integrated Internet sharing features, such as Virtual server, SPI firewall protection, and DMZ support; with these features, users may now enjoy high quality voice calls and secure Internet access without interfering with routine activities.

With built-in PPPoE / DHCP / DDNS clients, up to 2 concurrent voice connections on machine can be established wherever around the world. The PLANET VIP-280 presents with an intuitive, user-friendly, yet powerful Web management interface, which can dramatically reduce IT personnel resource requirements, and complete VoIP deployment in a short time. With a remote management capability, device administrators can monitor machine/network status, or perform maintenance and trouble-shooting service via an Internet browser or telnet session.

Firewall/Security Feature

- Built in NAT firewall, DoS (Denial of Service) protection
- SPI (Stateful Packet Inspection) firewall
- Policy-based LAN/WAN access control
- Virtual server, DMZ
- Remote administrator authentication
- Enable/disable VPN pass-through

VolP Functions

- H.323 / SIP dual mode communication
- SIP 2.0 (RFC3261), H.323v3 compliant
- Peer-to-Peer / H.323 GK / SIP proxy calls
- Voice codec support: G.711, G.723.1A, G.729A

 Voice processing: Voice Active Detection, DTMF detection/ generation, G.168 echo cancellation (16mSec.), Comfort noise generation, Call progress detection, Gain Control

Package Content

The contents of your product should contain the following items:

H.323/SIP VoIP router

Power adapter

Quick Installation Guide

User's Manual CD

RJ-11 cable x 2

Physical Details

The following figure illustrates the front/rear panel of VIP-280.



Front Panel of VIP-280



Rear Panel of VIP-280

LED Display & Button

LED Indicators	Descriptions
PWR	Power is supplied to the VoIP router
sys	System LED will be ON when the registration toward the GK/SIP proxy is successful
WAN	Orange: the VoIP router is connected to WAN at 10Mb/s.
	Green: the VoIP router is connected to WAN at 100Mb/s.
LAN 1 ~ LAN 4	Orange: the VoIP router is connected to LAN at 10Mb/s.
	Green: the VoIP router is connected to LAN at 100Mb/s.
Phone 1 ~ Phone 2	Off: the line is idle.
	On: the line is being used.

Back Panels	Descriptions
DC12V	Power Adapter connecter
Reset	Reset to the default setting
Phone 1~ Phone 2	Connect to the RJ-11 phone line
LAN 1 ~ LAN 4	10/100Mbps Ethernet port, used to connect PC or NB
WAN	10/100Mbps Ethernet port, used to connect ADSL or cable modem

Note N

Press RESET button on rear panel over 8 seconds or until SYS LED begins to flash, the VoIP Router to this default LAN/WAN IP address and Username/Passowrd function. When factory reset is completed, the Default LAN IP is $\frac{http://192.168.0.1}{http://192.168.0.1}$ from factory.

Chapter 2

2

Preparations & Installation

Physical Installation Requirement

This chapter illustrates basic installation of VIP-280

- Network cables. Use standard 10/100BaseT network (UTP) cables with RJ45 connectors.
- TCP/IP protocol must be installed on all PCs.

For Internet Access, an Internet Access account with an ISP, and either of a DSL or Cable modem (for WAN port usage)

Administration Interface

PLANET VIP-280 provides GUI (Web based, Graphical User Interface) for machine management and administration.

Web configuration access

To start VIP-280 web configuration, you must have one of these web browsers installed on computer for management

- Netscape Communicator 4.03 or higher
- Microsoft Internet Explorer 4.01 or higher with Java support

Default LAN interface IP address of VIP-280 is **192.168.0.1**. You may now open your web browser, and insert **192.168.0.1** in the address bar of your web browser to logon VIP-280 web configuration page.

VIP-280 will prompt for logon username/password, please enter: **admin** / **123** to continue machine administration.



Note Note

Please locate your PC in the same network segment (192.168.0.x) of VIP-280. If you're not familiar with TCP/IP, please refer to related chapter on user's manual CD or consult your network administrator for proper network configurations.

LAN/WAN Interface quick configurations

Nature of PLANET VIP-280 is an IP Sharing (NAT) device, it comes with two default IP addresses, and default LAN side IP address is "192.168.0.1", default WAN side IP address is "172.16.0.1". You may use any PC to connect to the LAN port of VIP-280 to start machine administration.



In general cases, the LAN IP address is the default gateway of LAN side workstations for Internet access, and the WAN IP of VIP-280 is the IP address for remote calling party to connect with.

LAN IP address configuration via web configuration interface

Execute your web browser, and insert the IP address (default: **192.168.0.1**) of VIP in the adddress bar. After logging on machine with username/password (default: **admin / 123**), browse to "**Administrator**" --> "**LAN setting**" configuration menu:

LAN IP Address :	192	168	.0	1
Subnet Mask:	255	255	255	0
Default Gateway :	192	168	0	1

Parameter Description

IP address LAN IP address of VIP-280

Default: 192.168.0.1

Subnet Mask LAN mask of VIP-280

Default: 255.255.255.0

Default Gateway Gateway of VIP-280

Default: 192.168.0.1

in default state to keep machine in best performance.

After confirming the modification you've done, Please click on the **Modify** button to make the changes effective.

WAN IP address configuration via web configuration interface

Execute your web browser, and insert the IP address (default: **172.16.0.1**) of VIP in the adddress bar. After logging on machine with username/password (default: **admin / 123**), browse to "**WAN Setting**" configuration menu, you will see the configuration screen below:

Select style: C Obtain IP Address Automatically 🖲 Specify an IP Address C PPPoE

IP Address Assigned by Your ISP :	172 16 0 1
Subnet Mask Assigned by Your ISP :	255 255 0
Gateway Address Assigned by Your ISP :	0 0 0

Connection Type	Data required.
Obtain IP Address	In most circumstances, it is no need to configure the DHCP
Automatically	settings.
Specify an IP Address	The ISP will assign IP Address, and related information.
PPPoE	The ISP will assign PPPoE username / password for Internet
	access,

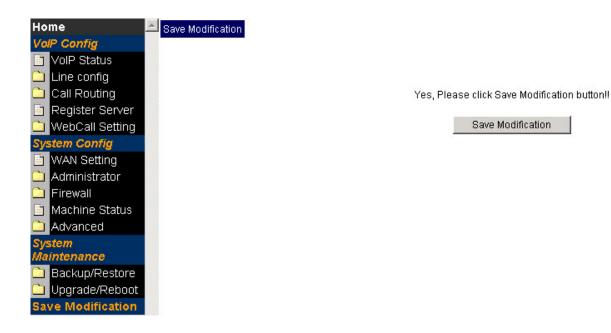
(i) Hint

Please consult your ISP personnel to obtain proper PPPoE/IP address related information, and input carefully. If Internet connection cannot be established, please check the physical connection or contact the ISP service staff for support information.

Save Modification to Flash Memory

Most of the VoIP router parameters will take effective after you modify, but it is just temporary stored on RAM only, it will disappear after your reboot or power off the VoIP router, to save the parameters into Flash ROM and let it take effective forever, please remember to press the **Save Modification** button

after you modify the parameters.



Chapter 3



Network Service Configurations

Configuring and monitoring your VIP-280 from web browser

The VIP-280 integrates a web-based graphical user interface that can cover most configurations and machine status monitoring. Via standard, web browser, you can configure and check machine status from anywhere around the world.

Overview on the web interface of VIP-280

With web graphical user interface, you may have:

- More comprehensive setting feels than traditional command line interface.
- Provides user input data fields, check boxes, and for changing machine configuration settings
- Displays machine running configuration

To start VIP-280 web configuration, you must have one of these web browsers installed on computer for management

- Netscape Communicator 4.03 or higher
- Microsoft Internet Explorer 4.01 or higher with Java support

Manipulation of VIP-280 via web browser

Log on VIP-280 via web browser

After TCP/IP configurations on your PC, you may now open your web browser, and input *http://192.168.0.1* to logon VIP-280 web configuration page.

VIP-280 will prompt for logon username/password: admin / 123



VIP-280 log in page



VIP-280 main page

Chapter 4



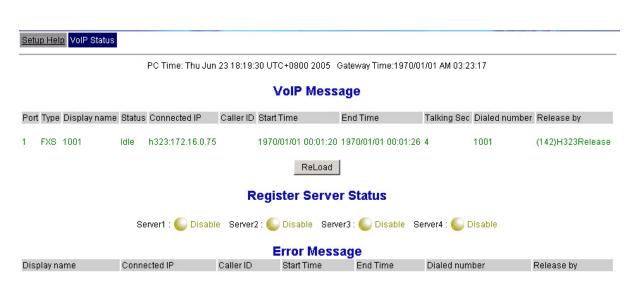
VoIP Configurations

VIP-280 Status

This page main display the current and last time VoIP call status & result.

Pa	arameter Description
PC Time	will show the date & time that your connected PC now.
Gateway Time	will show the date & time of this VoIP router, the date amd time is get from SNTP server. You may setting the SNTP server from "System Config → Administrator → Date & Time"
Ports Message	
Port	display FXS interfase the port number.
Type	Telephone interface type:
Туре	FXS: for connect to regulate phone set.
Display Name	display the remote party name of this VoIP call.
Status	Current status of this port.
Idle	Standby make phone call.
Signal	Waiting for DTMF key in or VoIP protocol connecting.
In	There is a phone call made from phone port and call out to Network by
In	VoIP.
Out	There is a phone call made from network VoIP and pick up by phone
	set.
Connected IP	The other party IP of this VoIP call.
Caller ID	Caller ID received from phone port.
Start Time	Date & time of this VoIP call begin on this port.
End Time	Date & Time of last VoIP call End on this port.
Talking Sec	Total talked seconds of last VoIP call on this port.
Dialed number	On the VoIP call out (line status display In), This will display the real dial
	out number for VoIP call.
	On the Volp call in (line status display out). This will display the number
	will dial out to phone line.
Release by	This will display the reason of this call termination.

	This VoIP router can register to 4 GK/SIP proxy simultaneously. Users can setup the GK/SIP proxy information on "VoIP Config → Register Server"
Error Message	For some reason (ex. All lines of this VoIP router are busy), here will display the failure information of last time VoIP Call in.



Line Setting

This page will setup the phone line information each port.

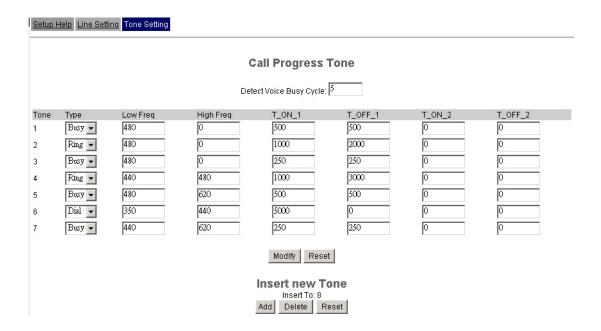
Parameter Description	
Port	display FXS interfase the port number.
Interface	Telephone interface type:
interrace	FXS: for connect to regulate phone set.
Name	Line name for this port. This will send and display on the remote side
Name	due VoIP call
Line Number	Telephone number assigned to this line.
	Transmitter Gain. This will adjust the speaker volume of local phone set.
TxGain	The adjust range is from +3 to -13dB. Higher value will cause louder
	sound come from local phone set.
	Receiver Gain. This will adjust the microphone volume of local phone
RxGain	set. The adjust range is from -3 to +13dB. Higher value will cause
	amplifier the sound get from local phone set.
Inbound	Enable or disable the VoIP call to Internet. Disable the inbound will not
	allow any call made call to Internet from phone set.
Outbound	Enable or disable the VoIP call from Internet. Disable the Outbound will
	not allow any call made call from Internet to phone set.

Hotline	When Enable, it will allow you to make a VoIP call without Key in any number. That mean it will direct call out by VoIP when you off hook the
Hounte	phone of this line.
	priorie oi tilis line.
Setup Help Line Setting Tone Setting	
PortInterface Name 1 FXS	Line Number TxGain1 RxGain1 TxGain2 RxGain2 InBound OutBound HotLine -6 db 8 db 0 db 12 db Enable Enable Disable
	Modify Reset

Tone Setting

This page defines the tones generated to the phone connected to the phone port. All lines use same tone parameters. After modify the tone parameters, you must save modify then Reboot to let the modified parameters work.

Pa	rameter Description
Detect Voice Busy Cycle	Use the parameters to automatic detect cadence busy tone. When
	detected a voice cadence repeat over this parameters setting in
	sequence, the VoIP router will treat it like busy tone and disconnect
	automatically. Please do not set this parameter less than 5 to avoid
	unexpected erroneous disconnect.
	You can set up to 15 tones set for detection and generation. For the
Tone define Table	generation, the first entry will be used. The call progress tones, ranging
Tone define Table	from 300 Hz to 2000 Hz, are defined for both generation and detection.
	Generation, however, can be defined from 1 Hz to 3980 Hz.
Tone	Maximum 15 tones can be defined.
	Dial: Define the generated dial tone for phone set
Туре	Busy: Define the busy tone for generate & detect
	Ring: Define the ring back tone for generate
Low freq	Lower frequency for defined tone
	Higher frequency for defined tone. Each tone can define two
High freq	frequencies, if only one frequency needed, please leave High
	Frequency to 0.
T_ON_1,T_OFF_1, T_ON_2,	The cadence pattern of up to four intervals for each dual-frequency.
T_OFF_2	Minimum Cadence value is 30msec.



VoIP Call Out

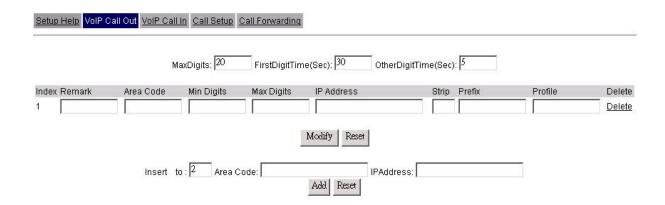
This page defines the routing rule for Call out to VoIP. (User key in the phone number through phone set dial pad, then VoIP router translate the phone number by the routing table setting here to destination IP, and dial out number then call out via network protocol).

Each time when you off hook the phone connected to this VoIP router, you will hear a dial tone to remind you to key in the phone number, after you input the number you called, if digits of the number of you called is not exceed the Max Digits, please remember to press the # key for ending the input.

Parameter Description		
	Define the maximum digits wait for user key in for all VoIP Call Out, if	
MaxDigits	user key in digits match the number defined here. It will go to translate	
	for call out rule without needed to press # key.	
	Define the waiting seconds for user key in phone number first digit. User	
FirstDigitTime	need to key in first digits before the seconds defined here, if VoIP router	
FirstDigitTime	wait over the defined seconds and there is no any digits key in, the VoIP	
_	router will feedback the user busy tone.	
	Define the waiting seconds for user key in phone number secondary &	
OtherDigitTime	the rest digits. User need to key in the rest digits before the seconds	
Other Digit Time	defined here, if VoIP router wait over the defined seconds and there is	
	no any digits key in, the VoIP router will feedback the user busy tone.	
Remark	Remark for this routing rule. Please use UNDERLINE to replace the	
	SPACE due to HTTP protocol limitation.	
Area Code	Define the Prefix number fit this rule, any phone number prefix digits	

	matched with the rule will call out by this rule define. Please Notify there
	is a compare order rule on this routing table. That mean the VoIP router
	will check the rule list from top to bottom one by one, any rule item
	matched with the prefix digits that user key in will go to call out directly
	no regard to the rest rules below. For Example, if a rule item for area
	code 8862 is on Index 5, another rule item for area code 886 on Index 6
	below that will be ignored.
	By setting the hin (hi1 for hot line one, hi2 for hot line two) on the area
	code field, and enable hot line function (Please refer to the "VolP Config
	→ Line Configure → Line Setting"), the VoIP router can service the
	hot line direct call.
	Define the minimum digits wait for user key in for number fit this rule, if
	user key in digits less the number defined here. It will keep waiting for
Min Digits	input until exceed the "FirstDigitTime" defined time. If user key in digits
	more then "Min Digits" here, the VoIP router will wait time defined on
	"OtherDigitTime" then go to translate for call out rule without needed to
	press "#" key.
	Define the maximum digits wait for user key in for number fit this rule, if
Max Digits	user key in digits match the number defined here. It will go to translate
	for call out rule without needed to press "#" key.
	Define the destination IP for call out number fit this rule, user can input
	below format:
	IP address/URL for H.323 protocol:
	such as: h323:172.16.0.100 / h323:h323.testcall.com.tw
	IP address/URL for SIP protocol:
	such as: sip:172.16.0.200 / sip:sip.testcall.com.tw
IP Address	Note: This H.323/SIP DECT VoIP router can setup to Uregister to
	DDNS service. (Please refer to the "System Config → Advanced →
	Dynamic DNS") to let user call out to another VoIP router with dynamic
	IP by URL.
	GK/SIP proxy, such as: it will get the destination IP by register server
	setting (Please refer to the "VolP Config → Register Server") in
	advance.
	The number of digits will be ignored by user input.
•	For example, if user key in the number is 886222199518 and the
Strip	STRIPE field is setting to 4, the first 4 digits 8862 will be truncated and
	actually call out number will be 22199518.
	The numbers will be added on the prefix of user key in number.
Prefix	For examples, if user key in the number is 22199518 and the PREFIX
	field is setting to 0028862, the actually call out number will be
	neid is setting to 6020002, the actually call out number will be

	002886222199518.
	Another example, if user key in the number is 90, STRIP field is setting
	to 2, and the PREFIX field is setting to 0,22199518, the actually call out
	number will be 0,22199518 (", " mean wait 1 second).
	This example is especially for speed dial function.
	Define the optional special call out parameters on this destination.
Profile	Please input the name you Udefined on the profile (Please refer to the
	"VoIP Config → Routing Setup → Routing Profile") list.
Delete	Delete this rule item on routing table.



To add new rule item on routing table, please assign the item number you want to insert before, input AREA CODE and IP address then press ADD button to add it on the list. Then modify the necessary information on the routing table list.

Please remember to press the modify button to take it effect. For store back to flash memory, please press "Syetem Maintenance → Save Modification".



When user enable the hot line function on "VoIP Config > Line Configure > Line Setting" menu, it will over ride the above parameters and direct call out by hot line call out rule.

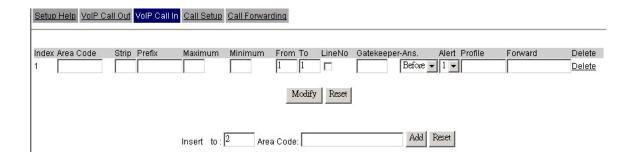
VoIP Call In

This page let you define the routing rule for Call in from VoIP. (VoIP router got a VoIP call required form network, and then translates the phone number passed from remote side VoIP router to the real dial out number, and line base on this VoIP call in routing table). Each time when the VoIP router received a VoIP call from network, it will check with "Area Code" to see which rule matched to service, if no rule matched, it will refuse to call out and will bound back the call.

When the VoIP router received a VoIP called from network, it will check below rules fields then decide

P	arameter Description
	Define the Prefix number this rule service, any VoIP called from network
	dialed number prefix digits matched with the rule will call out to phone by
	this rule define. Please Notify there is a compare order rule on this
Area Code	routing table. That mean the VoIP router will check the rule list from top
Area Code	to bottom one by one, any rule item matched with the prefix digits that
	user key in will go to call out directly no regard to the rest rules below.
	For Example, if a rule item for area code 8862 is on Index 1, another rule
	below that like index 2 for area code 886 will be ignored.
	Number of digits will be ignored by user input.
Strip	For example, if received VoIP call number is 886222199518 and the
Olip	"STRIPE" field is setting to 4, the first 4 digits 8862 will be truncated and
	actually call out number will be 22199518.
	The numbers will be added on the prefix of received VoIP call number.
Prefix	For examples, if received VoIP call number is 22199518 and the
TIGHA	"PREFIX" field is setting to 0028862, the actually call out number will be
	002886222199518.
	Define the maximum digits of call number allow to dial. If the length of
	dial number after pervious "STRIP" and "PREFIX" process is more than
Maximum	the setting, it will deny dialing out.
Waxiiiuiii	For example, you can set the "Maximum" dial out digits is 8, for call to
	local area phone only, any VoIP call in attempt to dial 0222199518 out of
	8 digits for call out long distance will been deny to call out.
	Define the minimum digits of call number allow to dial. If the length of
	dial number after pervious "STRIP" and "PREFIX" process is less than
Minimum	the setting, it will deny dialing out.
	For example, if set "Minimum" to 4, any VoIP call in attempt to dial
	number less than 4 digits like 110, 911 will been deny to call out.
	Define the beginning line number for service this area code VoIP call.
From	For example, if user assigned FROM 1 TO 1 for AREA CODE 601 in this
110111	routing table, then any VoIP call for call in number 601 will ring the line 1
	only.
То	Define the ending line number for service this area code VoIP call.
	Click to enable if you want to force compare with the line number setting
Line No	on ULINE CONFIGUREU menu (Please refer to the "VolP Config →
	Line Config → Line Setting"). If the dial number after pervious STRIP
	and PREFIX process is matched with the line number setting, the VoIP

	call will ring the dedicate phone line that assigned with matched number.
Sarvar	Assign which server to authorize this incoming VoIP call before call out.
	For example, if the dial number should be checked by server 1 setting
Server	on the "Regster Server" menu (Please refer to the "VoIP Config →
	Register Sever").
	When the call is coming, Before or After to pick up the phone, the
	Server should check that has the speaker got authorization from
	Register Server ?
	After: setting on After function, when the call is coming, Server will ring
	at first, when user pick up the phone, then Server will go to Register
ANC	Server for checking caller-authorization, if the authorization has
ANS	confirmed, then the connection will start to success, otherwise it will sent
	busy tone.
	Before: setting on Before function, when the call is coming, at fist
	Server will go to Register Server to check that has the speaker got
	authorization? If the authorization has confirmed, then Server start to
	ring, otherwise it will send busy tine.
	Control the Ring Back tone generate timing:
	Mode 0: When this VoIP ruter get ring back tone from phone line, it will
	send the ring Alert signal to remote VoIP router for generate ring back
	tone.
	Mode 1: Before this VoIP router dial to phone line, it will send the ring
Alore	Alert signal to remote VoIP router for generate ring back tone.
Alert	Mode 2: After this VoIP router finish dial out number to phone line, it will
	send Connect OK signal to remote VoIP router.
	Mode 3: Before this VoIP router dial to phone line, it will send the ring
	Alert signal to remote VoIP router for generate ring back tone, after this
	VoIP router finish dial out number to phone line, it will send Connect OK
	signal to remote VoIP router.
	Define the optional special VoIP parameters when received on this
Profile	destination. Please input the name you defined on the profile list (Please
	refer to the "VoIP Config → Call Routoing → Call Setup").
	Define the profile name for forward the unanswerable VoIP call on this
Forward	call in rule. Please input the name you defined on the "Forward" profile
	list.
	Delete this rule item on routing table.
	To add new rule item on routing table, please assign the item number
Delete	you want to insert before, input AREA CODE then press ADD button to
	add it on the list. Then modify the necessary information on the routing
	table list.



Please remember to press the modify button to take it effect. For store back to flash memory, please press "Save Modification" (Plaase refer to the "Syetem Maintenance → Save Modification").

Call Setup

This page defines the optional special VoIP parameters when making/received a VoIP call. For define some special parameters for different VoIP equipment or authorize purpose, please add a profile at "VoIP Config \rightarrow Call Routing \rightarrow Call Setup", and use the same name as the profile on the "Call in Routing Table" (Please refer to the "VoIP Config \rightarrow Call Routing \rightarrow VoIP Call In") or "Call out Routing table" (Please refer to the "VoIP Config \rightarrow Call Routing \rightarrow VoIP Call Out").

Parameter Description		
Name	Specify a profile name. Please use UNDERLINE to replace the SPACE	
Name	due to HTTP protocol limitation.	
	ON: turn on the VAD (Voice Activity Detection) function.	
VAD	OFF: turn off the VAD function, please select ON for save the	
	bandwidth.	
	Select different voice CODEC for VoIP communication. The bit rate of	
CODEC	G.723.1 is 5.3k/6.3k, G.729 is 8k, uLaw and aLaw is 64k per second.	
	The G.723.1 is default CODEC.	
H.245 tunneling	ON: to enable H.245 tunneling.	
11.245 turnlening	OFF: to disable H.245 tunneling.	
	When select UIn bandU to transfer the DTMF during VoIP, the user	
	pressed DTMF tone will be treat as general voice and been compressed	
	then transmit to remote side to decompress play back, it maybe cause	
DTMF Relay	some problem on duplicate or missing DTMF receive.	
Diwi Kelay	When select "Out band" to transfer the DTMF during VoIP, the user	
	pressed DTMF tone will be decode by local VoIP router then transmit as	
	signal, after received on received remote VoIP router, it will be	
	regenerate by remote VoIP router. The default value is Out band.	

T.38 FAX Relay			ON: FAX will be transmitted by using T.38 FAX over IP protocol.						
			OFF: FAX over IP is disable.						
		Select the vo	ice payloa	ad frame on	each UDP p	ackage VoIP	transmit.		
Pack	age Fra	me		More frames into one package is save more bandwidth. The default					
				frames on ea	ch packaç	ge is 3.			
) (12)	1 Fast S	`40 r4		ON: Enable F	ast Start	capability du	uring Q.931	handshaking	
4.93°	i rast s	otart		OFF: Disable	Fast Sta	rt capability	during Q.93	1 handshakir	ng.
D1				User defines	ID #1 dur	ing this VoIF	call.		
				E.164: Paran	neter on II	D1 field is th	e E.164 dur	ing this VoIP	call.
				H.323 ID : Pa	rameter o	n ID1 field is	s the H.323	ID during this	VoIP call.
				Calling: Para	ameter on	ID1 field is	DID number	during this \	oIP call. If
۸ ـ				this optional is setting, it will override the LINE NUMBER on line Settin					
As				menu.					
				Password: Parameter on ID1 field is the password for VoIP call.					
				Parameter defined here will used as MD5 during H.235 and will not					
				display on the Web UI					
ID2,ID3,ID4			There are 4 fields for user define the ID parameters, please reference						
			the ID1 setting above.						
Delete				Delete this rule item on routing table.					
Setup H	elp VolP Cal	l Out VolF	Call In Call S	Setup Call Forward	inq				
			-						
	Name	VAD	CODEC	H.245 Tunneling	DTMF Relay	T.38 FAX Relay	Package Frame	Q.931 Fast Start	
Index				raimening	Itelay	TANTICIA	Traine	i asi olali	

To add new profile item on routing table, please assign the number you want to insert before, input profile NAME then press ADD button to add it on the list. Then modify the necessary information on the routing table list.

Add Reset

Name:

Insert to: 1

Please remember to press the modify button to take it effect. For store back to flash memory, please press "Save Modification" (Plaase refer to the "Syetem Maintenance → Save Modification").

Call Forwarding

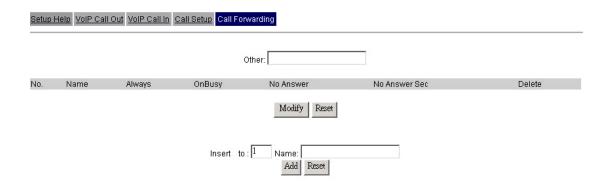
This page defines the scenario of call forwarding:

◆ Get an unmatched prefix number for VoIP call in

- Line busy
- No answer

Please add a profile at "VoIP Config → Call Routing → Call Setup" and put the name of profile on the Call out Routing table (Please refer to the "VoIP Config → Call Routing → /VoIP Call Out").

	Parameter Description
	Define the forward IP and forward phone number when there is no
	match rule setting on "VolP Call Out Routing" table. The format is
Other	IP/phone number or URL/phone number. I.e. all the phone number can
	find a matched prefix rule will be forward to the IP, and phone number
	define on here.
Name	Specify a profile name. Please use UNDERLINE to replace the SPACE
Name	due to HTTP protocol limitation.
Always	Always redirect forward to this IP (or URL)/phone number, original line
Aiways	will never ring and all incoming call will be forward to IP assigned here.
	Redirect forward to this IP (or URL)/phone number when busy, an
On Busy	incoming VoIP call will forward to IP assigned here when this line is
	busy.
	Redirect forward to this IP (or URL)/phone number when no answer
No Answer	over the time "No Answer Sec", an incoming VoIP call will forward to IP
	assigned here when ring time over the defined on "No Answer Sec".
N. A	Defined the maximum wait seconds for redirect forward to another IP (or
No Answer Sec.	URL).
Delete	Delete this rule item on routing table.



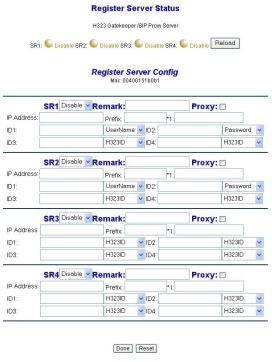
To add new rule item on routing table, please assign the item number you want to insert before, input AREA CODE then press ADD button to add it on the list. Then modify the necessary information on the routing table list.

Please remember to press the modify button to take it effect. For store back to flash memory, please press "Save Modification" (Plaase refer to the "Syetem Maintenance -> Save Modification").

Register Server

If this VoIP router want to use GK/SIP proxy service to transfer the VoIP call, you can input the GK/SIP information here. The VoIP router can register to up to four GK/SIP proxy simultaneously.

Pa	arameter Description
	Success: Register successful.
Register Server Status	Failure: Register failure.
	Disable: disable register this GK/SIP proxy server
MAC	Display the MAC address of WAN on this VoIP router
SR1~SR4	Enable: Enable the VoIP router to register Server #1.
OK1~OK4	Disable: Disable the VoIP router to register Server #1.
Remark	For Notify remark for this GK/SIP proxy server. Please use UNDERLINE
- Nemark	to replace the SPACE due to HTTP protocol limitation.
	Click to enable using GK/SIP proxy function. When enable, VoIP call will
	go through the GK/SIP proxy service. Please click here if your VoIP
Proxy	router is installed behind NAT or firewall without real IP. If you want use
	this function, please make sure your GK/SIP proxy has support the
	proxy function.
	Define the GK/SIP proxy server IP, user can input below format
	IP address/URL for Gatekeepter server:
IP address:	such as: h323:172.16.0.100/ h323:h323.testcall.com.tw
	IP address/URL for SIP proxy server :
	such as: sip:172.16.0.200/sip:sip.testcall.com.tw
Prefix	Specific the prefix number of this VoIP router service for register to
FIGUX	GK/SIP proxy server.
	Specific the ID of this VoIP router for register to GK/SIP proxy server
	H.323: register above ID as H.323 ID.
	E.164: register above ID as E.164 ID.
ID1~ID4	User Name: register above ID as user name for GK/SIP proxy server.
	Password: register above ID as password for GK/SIP proxy server.
	There are four fields for user define the ID parameters, please reference
_	the ID1 setting above.
*1:SIP OutboundProxy	To make a call using SIP protocol with proxy server, input the server IP
1.31F Outboullurioxy	or domain name in the *1:SIP OutboundProxy field.



Note: *1:H323 GKID *1:SIP OutboundProxy

(i) Hint

When voice communication is established via H.323 protocol, please add a "h323:" in front of the IP address. Such as: the GK IP address is 192.168.0.100, then input "h323:192.168.0.100" in the IP address.

When voice communication via the SIP protocol, please add a "sip:" in front of the IP address/URL. Such as: the SIP-50 IP address is 192.168.0.50, then input "sip:192.168.0.50" in the IP address.

Please remember to press the "**Done**" button to take it effect. For store back to flash memory, please press "**Save Modification**" (Plaase refer to the "**Syetem Maintenance** \rightarrow **Save Modification**").

WebCall

Parameter Description	
Gateway IP	Show the IP of this VoIP router
Name	Select the name you want to make connect, this is defined on Web Call page. (Please refer to the " VoIP Config → Web Call Setting → Web call).
Call	Press to make a call.
Stop	Stop the call.

WebCall Config

This page let you define the welcome message, LOGO, call number when using Web Call function.

Web Call accept List:

Define the display name on select option during Web call.

Parameter Description			
Name	Name of selectable item during web call.		
	Number of this selected item call out, when user select the name of this		
	item rule, the number here will be used as the number for VoIP call In,		
Number	and will check with the area code define on "VoIP Config → Call		
	Routing → VoIP Call In", that mean you should have a matched item		
	defined on "VoIP Config → Call Routing → VoIP Call Out".		
Delete	Delete this rule item on routing table.		
Stop	Stop the call.		

To add new name item on Web Call accept List, please assign the number you want to insert before, input list item NAME then press ADD button to add it on the list. Then modify the necessary information on the r Web Call accept List.

Please remember to press the "**Modify**" button to take it effect. For store back to flash memory, please press "**Save Modification**" (Plaase refer to the "**Syetem Maintenance** → **Save Modification**").

BWelcome page and banner Upload:

Define the welcome message and Logo for Web Call function:

Parameter Description	
User HTML Welcome	To upload a welcome message HTML file for display on Web Call
	function page, this page should be HTML file and there is a file size
Page	limitation, please press the "Browse" button to select the HTML file you
	want to upload and press " Upload " to Upload it.
User Welcome page banner	To upload a logo graphic file for display on Web Call function page, this
	graphic file should be name as "Welcome" only and there is no ext file

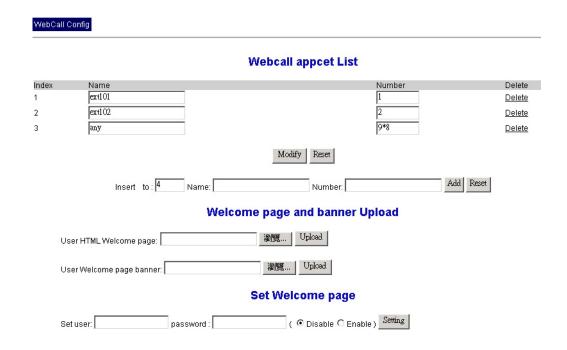
	name, please rename your logo graphic file(.bmp, .jpg, .gif) to
	"Welcome" before upload. There is a file size limitation. Please press the
	Browse button to select the "Welcome" file you want to upload and
	press Upload to Upload it.
Delete	Delete this rule item on routing table.
Stop	Stop the call.

Set Welcome page:

Set up the authorization check option for Web Call function. When Enable the authorization check, user need to input the valid user name and password to use the Web Call function.

- ◆ Set User: valid name for Web Call user
- ◆ Password: valid password for Web Call user.
- ♦ **Disable/Enable:** Disable or Enable username or password check for Web Call function.

When enable password check, user need to input the valid user name and password for Web Call.



Chapter 5



System Configurations

System Config

Bridge Mode Setting

This page allows you to disable/enable this device become bridge device or not. When it becomes a bridge device, bridge interface use LAN's IP address, LAN's subnet mask.

When working on Bridge Mode, the VoIP router will use only the LAN setting IP, The VoIP router will use the same LAN IP setting as WAN IP. That mean, When Bridge mode enable, the WAN connection setting will be ignored.

Date & Time

This page allows you to adjust the date & time settings in this router. The time settings are in 24-hour format. The router also uses the date and time to time stamp to log events.

Note: When you reset the router, you MUST adjust the date and time again.

Password

This page allows you to change the administration password used to manage this router for security reasons. o set this password, enter your current password in the Old Password field and then enter a New password in the New Password and Confirm New Password fields.

Note Note

The Default User name is "admin" and the password is "123" from factory. Press RESET button on rear panel over 5 seconds will cause the VoIP router reset to this default user name and password.

Basic Setup

This router comes with the built-in firewall based on the advanced technology of Stateful Packet Inspection to protect your network from being attacked by hackers. You can set up network access rules to decide if the network traffic is allowed to pass through (LAN-to-WAN and WAN-to-LAN) the firewall built inside the router.

In the following sections, you are able to configure firewall settings in this router. Some advanced knowledge or experiences in TCP/IP internet work are required.

Basic Settings: You can configure basic firewall settings in this router.

LAN-to-WAN Access Rules: You can define LAN-to-WAN network access rules which evaluate the network traffic's source IP address, destination IP address, and communication port to decide if it's allowed to pass through the firewall.

WAN-to-LAN Access Rules: You can define WAN-to-LAN network access rules which evaluate the network traffic's source IP address, destination IP address, and communication port to decide if it's allowed to pass through the firewall.

LAN to WAN Access Rules

This pages allows you to define LAN-to-WAN network access rules which evaluate the network traffic's source IP address, destination IP address, and communication port to decide if it's allowed to pass through the firewall.

By default, the stateful packet inspection module of this router allows all communications to the Internet that originates from the LAN. The behavior is defined by the default stateful packet inspection enabled in the router:

- Forward all sessions originating from the LAN to the Internet.
- ◆ Discard all sessions originating from the Internet to the LAN (Pleaes refer to the "WAN-to-LAN Access Rules" at System Setup→ Firewall → WAN-to-LAN Access Rules).

Additional access rules may be defined to extend or overwrite the default rules.

◆ The ability to define network access rules is a very powerful management tool. Using a custom rule, it's possible to disable all firewall protection, creating holes in the firewall, or block all access to the Internet. Use with extreme caution when creating or deleting network access rules.

Note Note

◆ Network access rules will not disable protection from Denial of Service (DoS) attacks, such as SYN Flood, Ping of Death, Port Scan, etc. However, it's possible to create vulnerabilities to attacks that exploit vulnerabilities in applications.

WAN to LAN Access Rules

This pages allows you to define WAN-to-LAN network access rules which evaluate the network traffic's source IP address, destination IP address, and communication port to decide if it's allowed to pass through the firewall.

By default, the stateful packet inspection module of this router blocks all traffic to the LAN that originates from the Internet. The behavior is defined by the default stateful packet inspection enabled in the router:

- ◆ Forward all sessions originating from the LAN to the Internet (Pleaes refer to the "LAN-to-WAN Access Rules" at System Setup → Firewall → LAN-to-WAN Access Rules).
- Discard all sessions originating from the Internet to the LAN.

Additional access rules may be defined to extend or overwrite the default rules.

◆ The ability to define network access rules is a very powerful management tool. Using a custom rule, it's possible to disable all firewall protection, creating holes in the firewall, or block all access to the Internet. Use with extreme caution when creating or deleting network access rules.

Note

◆ Network access rules will not disable protection from Denial of Service (DoS) attacks, such as SYN Flood, Ping of Death, Port Scan, etc. However, it's possible to create vulnerabilities to attacks that exploit vulnerabilities in applications.

Machine Status

This page display the Current Status of the VoIP router.

Dynamic DNS Setting

This section allows you to set up advanced features in this router. During the design stage, we have given much thought to making this router as convenient and easy to use as possible. However, some more advanced knowledge about TCP/IP might still be required.

Dynamic DNS: Each time the WAN address is changed, DDNS service will automatically update it to dyndns.org. You can register your account at :http://www.dyndns.org

DHCP Server Setting

This page allows you to set up configurations of DHCP server built in the router. The DHCP server of this router provides IP addresses, the subnet mask, the gateway address, and DNS server addresses to the LAN computers and devices dynamically. The default IP address space of this DHCP server is 192.168.0.x, with subnet mask 255.255.255.0, and the default gateway of this network is the IP address of this router (192.168.0.1).

It's highly recommended you use this router as the DHCP server; unless you already have a DHCP server on the network.

The DHCP server comes with two default IP lease ranges. To add a new dynamic IP range for lease, click the "Show Current IP Ranges" section.

To view the current dynamic IP assignments from the DHCP server, click "Show IP Lease Table (Show DHCP leases".

To assign a fixed-IP for a certain host on private network, click "Show Fixed-IP Table".

Note N

When any change is made on this page, you MUST restart all PCs to update their TCP/IP settings from this DHCP server.

Static Routing

This page mainly allows you to define a static routing entry in the internal routing table of the router. If the private LAN has internal routers, their addresses and network information will need to be entered into this router to find the correct data path when it routes network packets. Static routes are generally used if the LAN are segmented into subnets, either for size or practical considerations.

Most of users who are using the whole IP address space without sub networks don't have to enter any entry in this table. The router automatically updates its internal routing table and dynamically notifies other routers on the network by sending out RIP (Routing Information Protocol) information. This router supports RIP I and RIP II standards.

To add a new static routing path, click "View or Add Static Routing Table" link.

Note

Adding incorrect routing information can affect the connection, a local host, or the whole private network. You must have experience working with routing tables before using this option.

Virtual Server

This page allows you to map a TCP or a UDP port of the router to a host which actually deals with requests on the private network.

Local Server List Index Rule Status Protocol External Port Begin No. External Port End No. Physical IP Address Internal Port No. **Define A Local Server Rule** Insert to: 1 Rule Status : Disable 🕶 Protocol: TCP 💌 External Port Begin No. : 0 External Port End No. : 0 (Note: Internal Port No. will be bypass, if External Port Begin No. is not equal External Port End No. This case we map port range to local server.) Internal Port No. : 0 Physical IP Address : 0.0.0.0 Add Reset

DMZ

This page let you set up the DMZ service on the VoIP router.

System Maintenance

This page let you backup / Restore all of your configuration parameters on the VoIP router. It is very good idea to back up all of your VoIP router configuration parameters after install.

Configurations

To Backup, press Download setting backup file, and input the file name you want and file location to save.

To Restore, press the Browse button the select the backup configuration parameters file to upload then press Restore. After you upload the file, Press "Saved modification" to save your current configuration to Flash ROM (Usually used to save currently WAN configuration). After save, please remember to "Reboot" the VoIP router to let the restored parameters take effective.

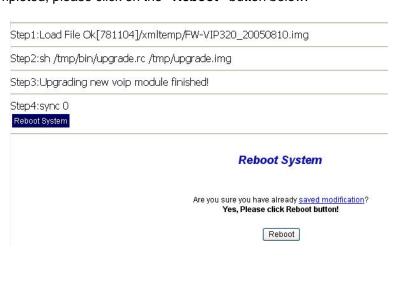
Firmware Upgarade Procerdure:

Pleaes download the latest firmware to a PC firset, and browse to the "Backup/Restore -->

Configurations" menu, and click on the "Browse" icon to select the file, once the firmware file is entered, please click on the "Restore" icon to proceed with the updating process.



After process completed, please click on the "Reboot" button below:



(i) Hint

Never power off the VoIP router when restoring machine configuration file or upgrading the firmware, the machine will be damaged permanently.

Reboot System

Use the Reboot button on this page to reboot your VoIP router, before you reboot, please make sure you have to press the "**Saved modification**" to save your current configuration to Flash ROM, otherwise all the change will be disappear after reboot.

Save Modification to Flash Memory

Most of the VoIP router parameters will take effective after you modify, but it is just temporary stored on RAM only, it will disappear after your reboot or power off the VoIP router, to save the parameters into Flash ROM and let it take effective forever, please remember to press the Save Modification button after you modify the parameters.

Save Modification	
	Yes, Please click Save Modification button!!
	Save Modification



Appendix A Voice communications

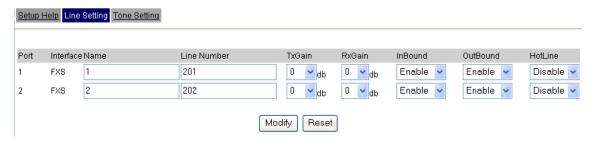
There are several ways to make calls to desired destination in VIP-280. In this chapter, we'll lead you step by step to establish your first voice communication via web browsers operations.

Default Configuration

Without any configuration, your VIP-280 is come with following basic information.

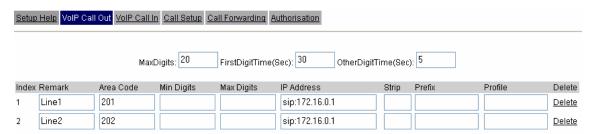
Line Setting:

Default line number: 201, 202



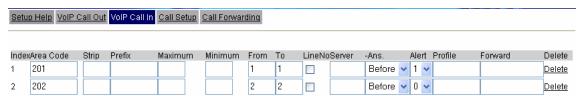
VolP Call Out:

Default line number: 201, 202

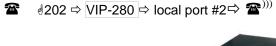


VoIP Call In:

Default line number: 201, 202



Supposing you have one VIP-280 connects to four telephones, just pick up phone 1 and dial '202', phone 2 should rings.

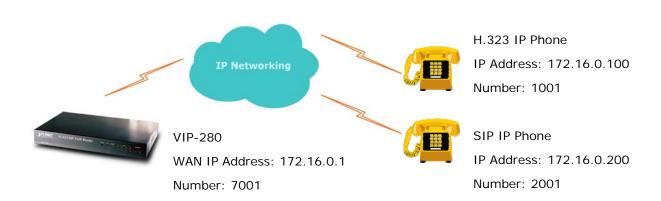




Line number: 201

Line number: 202

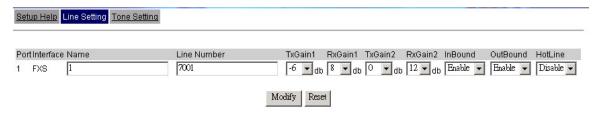
Peer-to-Peer (P2P) mode



VIP-280 configurations:

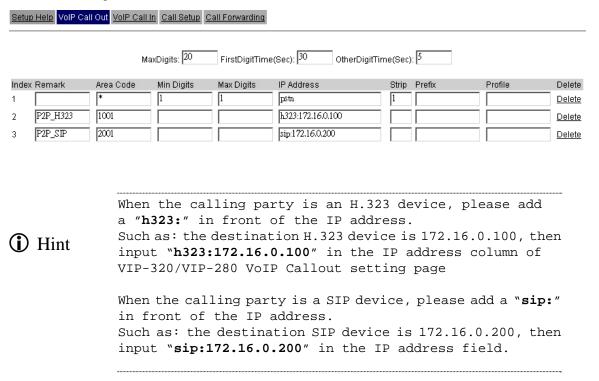
STEP 1:

Please log in machine via web browser, and select **Line Setting** in the **Line config** menu. In this Line Setting page, please insert the telephone number assigned to this line, and then the sample configuration screen is shown below (in this sample, we're using number **7001** for incoming calls).



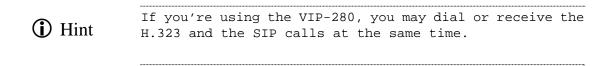
STEP 2:

Select **VoIP Call Out** in the **Call Routing** menu; insert the values of the index number, Area Code and IP Address on the VoIP call out routing table for outgoing calls. The sample configuration screen is shown below.



STEP 3:

After the settings for the remote calling party, you may dial number 1001 to connect to the H.323 IP phone, and number 2001 to connect to the SIP IP phone.



Voice communication via SIP proxy server -SIP50



■ VIP-280 IP Address: 172.16.0.28

Line Number: 280

■ VIP-320 IP Address: 172.16.0.32

Line Number: 320

Machine configurations on the VIP-280:

STEP 1:

Please log in machine via web browser, and select **Register Server** setting in the **VoIP Config** menu. In this setting page, please insert the account/password information, and then the sample configuration screen is shown below (in this sample, we're using the SIP-50 as the registration server).



ID1: 280 is the phone number that will register to the SIP-50

ID2: vip280 is the name registered in SIP-50

ID3: the password for account vip280

(i) Hint

When voice communication is established via "Gatekeeper", please add a "h323:" in front of the IP address. Such as: the GK IP address is 192.168.0.100, then input "h323:192.168.0.100" in the IP address.

When voice communication via the SIP proxy server, please add a "sip:" in front of the IP address/URL.

Such as: the SIP-50 IP address is 192.168.0.50, then input "sip:192.168.0.50" in the IP address.

STEP 2:

Select **Line Setting** in the **Line config** menu. In this Line Setting page, please insert the telephone number assigned to this line, and then the sample configuration screen is shown below (in this sample, we're using number **280** for incoming calls).



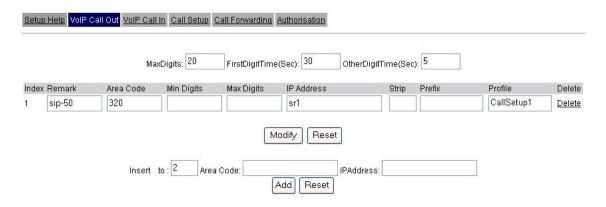
STEP 3:

If wants to assign the individual voice codec (G.723.1/G.729/G.711) to establish the voice communications, please browse the **Call Setup** in the **Call Routing** menu, and refer to the following configuration illustrate:

Index	Name	VAD	CODEC	H.245 Tunneling	DTMF Relay	T.38 FAX Relay		Q.931 Fast Start	
	ID1	AS	ID2	AS	ID3	AS	ID4	AS	Delete
1	CallSetup1	ON 🔽	G.723.1 🔻	ON 🔻	In band	ON 🔻	3 🔻	ON 🔻	
		H.323ID 🔻		H.323ID 🔻		H.323ID 🔻		H.323™ ▼	<u>Delete</u>

STEP 4:

Select VoIP Call Out in the Call Routing menu; insert the values of the index number, Area Code, IP Address and Profile on the VoIP call out routing table for outgoing calls. The sample configuration screen is shown below. The IP address "sr1" is the alias name of register server 1. Area Code "320" is the number for VIP-320.



IP Address: **sr1** is the alias name of register server 1.

Profile: CallSetup1 is the profile that created in STEP 3.

Area Code: **320** is the number to call the VIP-320. Of course, if there are more phones registered to SIP-50, say, there are number 321, 322, 323... You can just use "**3**" as the area code, whenever you dial **3**xx, such as 322, 323, and then it will check SIP-50 for the available phones.

Remark: **sip-50** is the explaination of this index.

Note: please remember to press the Save Modification button after you modify the parameters.

STEP 5:

Repeat the same configuration steps on the VIP-320, and check the machine registration status, make sure the registrations are completed.

Test the scenario:

To verify the VoIP communication, you may make calls from SIP client (VIP-280) 280 to the SIP client (VIP-320) 320 or reversely make calls from SIP client (VIP-320) 320 to the SIP client (VIP-280) 280.



Appendix B VIP-280 Specifications

Product	H.323/ SIP VoIP Router				
Model	VIP-280				
Hardware					
WAN	1 x 10/100Mbps RJ-45 port				
LAN	4 x 10/100Mbps RJ-45 port				
FXS	2 x RJ-11 connection				
Standards and protocol					
Standard	H.323 version v2/v3,H.323 Fast start, and H.245 DTMF relay, SIP 2.0 (RFC3261)				
Voice codec	G.723.1 (6.3k/5.3k), G.729A, G.711 (A-law/U-law)				
Voice Standard	Voice activity detection (VAD)				
	Comfort noise generation (CNG)				
	Dynamic Jitter Buffer				
Supplementary services	Call transferring between DECT handsets				
Protocols	SIP 2.0 (RFC-3261), H.323, TCP/IP, UDP/RTP/RTCP, HTTP, ICMP, ARP,				
	DNS, DHCP, NTP/SNTP, FTP, PPP, PPPoE				
	Built in NAT firewall, DoS (Denial of Service) protection				
Internet features	SPI (Stateful Packet Inspection) firewall				
internet reatures	Policy-based LAN/WAN access control				
	Virtual server, DMZ, Remote administrator authentication				
Network and Configuration					
Access Mode	Static IP, PPPoE, DHCP				
Management	Web				
Dimension (W x D x H)	222 x 146 x 29 mm				
Operating Environment	0~40 degree C, 10~95% humidity				
Power Requirement	12V DC				
EMC/EMI	CE, FCC Class B				

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