iConnect Media Keyboard for Mac Notebooks

Model #IH-K231MS

Product Knowledge Base

<u>Note: iPod/iPhone compatibility</u>

iPhone 3G – 8GB, 16GB
IPod touch 2nd generation – 8GB, 16GB, 32GB
iPod nano 4th generation (video) - 8GB, 16GB
iPod classic – 120GB
iPod touch 1st generation - 8GB, 16GB, 32GB
iPod nano 3rd generation (video) – 4GB, 8GB
iPod classic – 80GB, 160GB
iPod nano 2nd generation (aluminium) – 2GB, 4GB, 8GB
iPod 5th generation (video) – 30GB
iPod nano 1st generation – 1GB, 2GB, 4GB

device	use insert
iPod nano (1st, 2nd, 3rd and 4th generation)	1
iPod classic (80GB, 120GB) iPod 5G (30 GB) iPod touch, 1st and 2nd generation (8GB, 16GB, 32GB)	2
iPhone 3G iPod classic (160GB) iPod 5G (60GB, 80GB)	3

<mark>Frequently Asked Questions (FAQs)</mark>

1. **What is included in the box?**

   - iConnect media keyboard for Mac (USB).
   - Inserts for iPod and iPhone (3).
   - AC adapter.
   - Installation CD.
   - User manual
   - Quick start guide

2. What are the system requirements?

 Mac

- OS X 10.5 or later.
- USB Port.
- CD-ROM Drive.

3. What are the Features?

- Charge & sync iPod or iPhone with iTunes.

- Control your media with illuminated touch sensitive keys.

- 2 rotating USB 2.0 ports provide reachable access for your digital devices.

- One touch function keys allow you to launch iTunes iChat Mail Safari iCal and Front Row instantly.

- Rubberized wrist rest

4. How to connect the Keyboard?

Note: Connect the AC Adapter first.

- Connect the USB cable to the USB port of the computer and the power connector to the AC adaptor and start using the keyboard.

WARNING: AC Adapter must be connected all the time when using the keyboard.

5. How to install the software?

- Insert the **installation CD**.
- Double click on **iHome keyboard icon**. The installation software will open.
- When Welcome screen displays, Click **Continue.**
- Click **Install** to install drive in default location.
- Type your password if asked to do so.
- When prompted, click **Continue Installation.**
- Click **Continue** again.
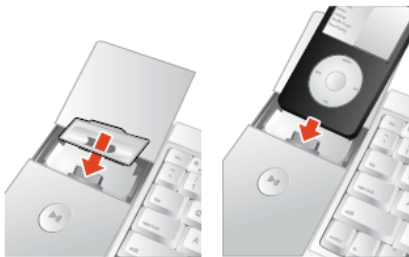- Click **Restart** to restart your computer.

6. How to dock iPod or iPhone?

WARNING: AC Adapter must be connected all the time when using the keyboard.

1) Gently slide the dock cover forward.

2) Select the correct insert and insert your iPod or iPhone

7. Where can I find warranty information?

Visit www.life-works.com/warranty

Troubleshooting

1. My iPod/iPhone does not charge or sync.

- Ensure AC adapter is connected.

- Ensure USB cable is connected.

- Ensure device is seated correctly.

- Ensure iTunes is open.

2. My keyboard or USB ports do not work.

- Ensure USB cable is connected.

- Ensure AC adapter is connected.

- Connect keyboard to a USB port on the computer, not to a USB hub.

3. **Mac application keys do not launch.**

- Uninstall and Reinstall the driver.
- Ensure your program is in the application folder.

<mark>**Product operating tips**</mark>

- If you want to use your ipod or iphone, gently slide the dock cover forward and then insert your iPod or iPhone.

- For a snug fit, use one of the three inserts before docking your iPod or iphone (see compatibility chart above).

- Slide finger across volume control to adjust volume—left to lower, right to increase.

- To go from minimum to maximum volume or back again, swipe four times.

- Please see your get started guide for instructions on how to use the special function keys.

  WARNING: keyboard must be connected to AC adapter at all times when in use.

Technical Support

For questions regarding your iHome computer accessory, please visit our website at www.life-works.com or call **1-877-Life-540/ 1-877-543-3540.**
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